# Transport FAQs

## How can I apply for College Transport to the Preston Centre?

Bus pass applications can now be accessed from My Student Portal.

# Is there any help towards the cost of travel?

- If household income is less than £35,000 for FE students and £25,000 for HE students, then you can apply to the College Bursary for help towards travel costs.
- You can access the Bursary Application via My Student Portal. If you apply to the Bursary for help towards travel costs, you DO NOT need to complete the bus pass application as well.

## What bus services are available?

- Myerscough College provides direct student bus services to the College from:
  - Preston Bus Station via Preston Railway Station
  - Fleetwood, Blackpool and Poulton
  - Burnley, Accrington and Blackburn
  - Clitheroe and Ribble Valley
  - St Annes, Warton, Freckleton and Kirkham
  - Preston Railway Station
  - Chorley (return service is not direct)

Myerscough College offers Stagecoach bus passes to students. These are Gold Zone tickets, allowing students to access all 'Stagecoach Cumbria and North Lancs' and 'Merseyside and South Lancs' services

## When will my bus pass be issued?

- You will receive an email to your student email when your bus pass is ready for collection
- For the first week of the autumn term, the College Buses are free (this does not include Stagecoach Services)
- If the bus pass is termly, subsequent termly bus passes can be collected prior to end of the current term. Again, an email will be sent to your student email advising your pass is ready for collection.

## What if I lose my bus pass?

- We can issue you with a replacement pass. The replacement bus pass is £20
- Please contact <u>transport@myerscough.ac.uk</u> to report your pass lost/stolen.

## I'm coming from Bolton/Chorley area, is there transport available?

- Yes, we do have transport available from Chorley, the 125C service, using our Stagecoach bus pass. Students would need to catch the 125 bus service or the train from Bolton to get to Chorley by 7:30 am.
- In the morning, the 125C service is direct to Myerscough College. The bus leaves Chorley at 7:30 am. For the full timetable, please use the link (<u>Live Bus Times &</u> <u>Timetables</u> | <u>Stagecoach (stagecoachbus.com</u>)
- In the afternoon, there is no direct return; Instead, students will need to use the service buses to return home. Students can use College Bus 433 to Preston Train or

Preston Bus Station and then make their connection home (Please note there is no midday service to Preston bus Station, just the Railway Station). Students can also access the Stagecoach service throughout the day to Preston Bus Station and connect with any 125 service throughout the day to return home.

#### I use public transport and alight on the A6, will I have to walk to campus?

- No, Myerscough College operates a shuttle service Monday Friday and is free to students holding a valid Myerscough College bus pass. Students who do not have a valid Myerscough College bus pass can still use the Shuttle Service, and pay £1.00 single or £1.20 return
- The 401 Shuttle Bus runs throughout the day from 8:45 17:05

#### I had a Stagecoach 40/41 pass last year, why can't I have that pass again this year?

- If you had a Stagecoach 40/41 or Stagecoach South pass last year, we will now issue one pass, 'Stagecoach'. These are Gold Zone tickets, allowing students to access all 'Stagecoach Cumbria and North Lancs' and 'Merseyside and South Lancs' services.'
- This gives students greater flexibility and a wider range of travel options on evenings and weekends during term time.

#### I have withdrawn from my course, can I have a refund on my bus pass?

• If you withdraw from your course, you must return your bus pass to the Finance Office. Once returned, we will then calculate the cost of the bus pass up to its return and advise you if any refund is due. **N.B.** The same process applies if the student gains a driving licence and can drive to campus rather than use the bus services.