**JOB SPECIFICATION**

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| **MYERSCOUGH AND PROUD**  |
| At Myerscough College and University Centre we have a nationally and internationally recognised Further Education, Higher Education, Adult Education and Apprenticeship provision. The Further Education provision is well established, the Higher Education provision has a well-recognised partnership with UCLan and the apprenticeship provision is operational nationally. We offer a rewarding and enjoyable working environment, where colleagues are inspired to make a positive difference to the educational experience and employability of our students. We are one of the top five largest land-based and sports colleges in the UK. |

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| **JOB TITLE** | **AREA OF WORK** |
| Casual Bar Supervisor | Commercial Services |
| **SALARY** | **BENEFITS** |
| Up to £9.50 per hour depending on age |  |
| **LINE MANAGER(S)** | **LINE MANAGER FOR** |
|  | N/A |
| **KEY TASKS AND RESPONSIBILITIES** |
| * To help manage the day to day running of the College bar which is in use by students, commercial events and functions.
* Maintain the appearance of the bar to the standard set by the Equine, Sport and Events Manager.
* Contribute towards continuous improvement, benefitting the customer as well as having a positive financial impact.
* Ensure health and safety compliance and best-practice at all times.
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| **DUTIES** |
| * Aim to provide the highest levels of customer service at all times and to all types of customer.
* Liaise with Student Support and Quality teams in relation to College enrichment and student social activities that are held in the bar. Contribute ideas that will encourage the use of this facility.
* Ensure the budget is monitored and targets achieved.
* To actively promote and market the bar to students and external customers.
* Manage the external events bookings, communicating regularly with customers and ensuring their requirements are met. This will include liaising with others within the team for the provision of catering.
* Liaise with all those within the team, and across the wider service where necessary, to ensure the operational hours and events are adequately covered.
* Be the Designated Premises Supervisor (with support) and keep strictly to the conditions within the licence.
* Ensure you and the staff working in the bar are confident in the licence stipulations and laws around the serving of alcohol/operating under a premises licence.
* Supervise and train staff who are assisting in the bar.
* Provide leadership, support and directly line manage the staff listed above.
* To recruit, train, manage, motivate and develop staff, ensuring they embrace a ‘positive’ philosophy and are able to deliver the highest standards of customer service.
* Complete performance reviews with all staff under your direct line management to ensure training and development issues are discussed and agreed, followed up and monitored.
* Adhere to relevant health, and food safety legislation.
* Ensure adequate security of all stock (spirits, wines, beers, glasses, equipment etc.) and all College bar furniture, fixtures and fittings.
* Order stock as required via the central stores facility. Work with this team to look at new products and promotional lines.
* Ensure that accurate and appropriate records are kept, for example in relation to recording temperatures and cleaning schedules.
* Report and monitor progress of repairs and maintenance issues.
* Assist the Residential Support Service by keeping written records of any discipline, behaviour, health, safety or other relevant incidents involving students within the bar areas.
* Be the main point of contact for emergency situations that arise in the bar.
* Work flexibly, including weekends and evenings and across the department where it’s reasonable to do so. Work across the wider Commercial Services where reasonable and necessary, to ensure the relevant facilities are operational when customers require them.
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| **DUTIES** |
| You will be a role model and promote the College values:   * **Learning -**Our delivery will be high quality and innovative with students at the heart of decision making.
* **People -**We will enable staff and students to fulfil their potential whilst promoting resilience, leadership, accountability and teamwork.
* **Sustainability -**We will provide a happy, healthy, safe, supportive and sustainable environment in which to live, work and study.
* **FREDIE** - We will advance **FREDIE**:  Fairness, respect, equality, diversity, inclusion, engagement in all we do.

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| Promote College sustainability policies and strategies by personal commitment and leading by example and complying with all quality and environmental standards and expectations. This includes active involvement in carbon reduction, embedding of carbon reduction practices (lights off, heating down etc.) and being vigilant in relation to the College’s approach to Reduce, Reuse and Recycle ethos.Actively participate in the Annual Review and Development process in line with individual needs and College strategic plan priorities. Agree objectives with the Line Manager and ensure they are achieved.Be responsible for promoting and safeguarding the welfare of children, young people and vulnerable adults at all times in line with the College’s own Safeguarding Policy and practices.Be thoroughly aware of College Health and Safety policies and procedures, attend mandatory health and safety training appropriate to the role and ensure the full implementation of College policies, procedures across all areas of responsibility. Ensure that employees within line management are also compliant with the policies, procedures and training requirements including reporting and recording all accidents and near misses.  |

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| **DUTIES** |
| Ensure full adherence to and implementation of the Data Protection Act 1998, the General Data Protection Regulations 25 May 2018 and the College Data Protection Policy and Procedure and ensure that employees within their responsibility.Any other duties that may reasonably be required by Line Management and the Chief Executive & Principal. |

**Location of work**

You may be required to work at or from any building, location or premises of Myerscough College, and any other establishment where Myerscough College conducts its business.

**Variation to this Job Description**

This is a description of the job as it is at present, and is current at the date of issue.  The job description will be renewed and updated as necessary to ensure that appropriate revisions are incorporated, and that it relates to the job to be performed.  This process is conducted jointly with your Line Manager.  You are expected to participate fully in the review and, following discussion, to update your job description as is considered necessary or desirable.  It is our aim to reach agreement on reasonable changes.  However, if such agreement is not forthcoming, Management reserves the right to insist on changes after consultation with you.

**EMPLOYEE SPECIFICATION**

 (PI) Post Interview

(A) Assessed via Application form ( I ) Assessed via Interview

(P) Assessed via Presentation in interview (T) Assessed via Test

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| **ESSENTIAL CRITERIA:** | **DESIRABLE CRITERIA:** |
| ***Personal Attributes*** |
| Presentable and professional appearance (I)Ability to work as part of a team (A/I)Ability to work to quality standards (A/I)Good command of the English language (A/I)Appropriate level of physical and mental fitness (PI) |  |
| ***Attainments*** |
| Experience of managing bar operations (A/I) GCSE English and Maths at Grade C/4 or above (or an equivalent standard) (A/I) Competent in ICT (A) First aid qualification (or willingness to work towards) (A/I) Relevant qualifications and ability to hold Designated Premises Supervisor role (A)  | Experience of supervising/managing staff (A/I) Experience of working within an educational establishment (A) Basic Food Hygiene certificate (or willingness to work towards) (A/I)  |
| ***General Intelligence*** |
| Ability to supervise the work of others (A/I/P/T) Capacity to communicate highly effectively (verbally and written word) at all levels and via electronic methods/media (A/I/P/T) Ability to forward plan (A/I) Knowledge and understanding of venue preparation and customer service delivery (A/I) |  |
| ***Special Aptitudes*** |
| Strong communication skills with the ability to supervise and guide staff (A/I) Able to use initiative and work unsupervised (A/I) | Ability to supervise and manage staff (A/I) |
| ***Interests*** |
| High levels of interest in a variety of food and beverage with a willingness to try new things (A/I) | Empathy with education and interest in the work and satisfaction of students (A/I) |
| ***Disposition*** |
| Excellent interpersonal skills (I) Outstanding communication skills (I/P/T) Friendly and approachable (I) Person centred approach (I) Can-do attitude (A/I/P) Highly organised, flexible and proactive approach (A/I/P) The ability to multi-task and manage changing priorities (A/I/P) |  |
| ***General*** |
| An understanding of “safeguarding” and its importance within the College \* (A/I)An understanding of health and safety requirements of a working environment (A/I)An understanding of Fairness, Respect, Equality, Diversity, Inclusion and Engagement (FREDIE) issues within an educational context (A/I) |  |
| ***Circumstances*** |
| Willing to apply for Disclosure & Barring Service clearance at Enhanced level (important – further information below). (A/I)Ability and willingness to work flexibly (I)Possess a current driving licence or willing to travel as required by other means (A/I) |  |

\*Interviews will explore issues relating to safeguarding and promoting the welfare of children, including motivation to work with and ability to form and maintain appropriate relationships and personal boundaries with children and young people together with emotional resilience in working with challenging behaviours and attitudes to use of authority and maintaining discipline.

**TERMS AND CONDITIONS**

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| **JOB TITLE** | **AREA OF WORK** |
| Casual Bar Supervisor | Commercial Services |
| **SALARY** | HOURS OF WORK |
| Up to £9.50 per hour depending on age | Hours per week to be confirmed with applicant; working flexibly to suit the needs of the business. This will include evenings and weekends. Campus based. |
| PROBATIONARY PERIOD | DRESS CODE |
|  | All post holders are expected to be of a professional and presentable appearance |
| REFERENCES / MEDICAL CLEARANCE / DISCLOSURE |
| The appointment is subject to the receipt of satisfactory references, medical clearance and Disclosure & Barring Service check/ISA (if applicable). Occupational Sick pay is not paid during the first four months of service and thereafter is subject to the College’s Sick Pay SchemeShould your application be successful you will be sent further details via email from eSafeguarding. They are the Registered Umbrella Body we have chosen to complete the Disclosure and Barring Service (DBS) process on your behalf.Please note that all new employees of the College will be required to pay for their DBS check via eSafeguarding at the time of application (at present £38.00 for an enhanced level check). |

**DBS UPDATE SERVICE**

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| The Disclosure and Barring Service (DBS) update service lets applicants keep their DBS certificates up to date online and allows employers to check a certificate online. |
| BENEFITS TO YOU | **HOW TO REGISTER** |
| * Saves you time and money
* One DBS certificate may be all you will ever need
* Take your DBS certificate from role to role within the same workforce
* You are in control of your DBS certificate
* Get ahead of the rest and apply for jobs DBS pre checked
 | You can [register online](https://secure.crbonline.gov.uk/crsc/subscriber) as soon as you have your application reference number. You can ask for the number when you apply for your DBS check.Or you can wait and [register](https://secure.crbonline.gov.uk/crsc/subscriber) with your certificate number when you receive your DBS certificate. **If so, you must do so within 30 days of the certificate being issued.**To check the progress of your DBS certificate use the [DBS tracking service.](https://secure.crbonline.gov.uk/enquiry/enquirySearch.do)**Registration lasts for 1 year and costs £13 per year (payable by debit or credit card only).**You’ll get an ID number with your registration that you need to log on to the service. Make sure you write it down.  |
| WHAT YOU GET |
| When you join, you’ll get an online account that lets you:* Take your certificate from one job to the next
* Give employers permission to check your certificate online, and see who has checked it
* Add or remove a certificate
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